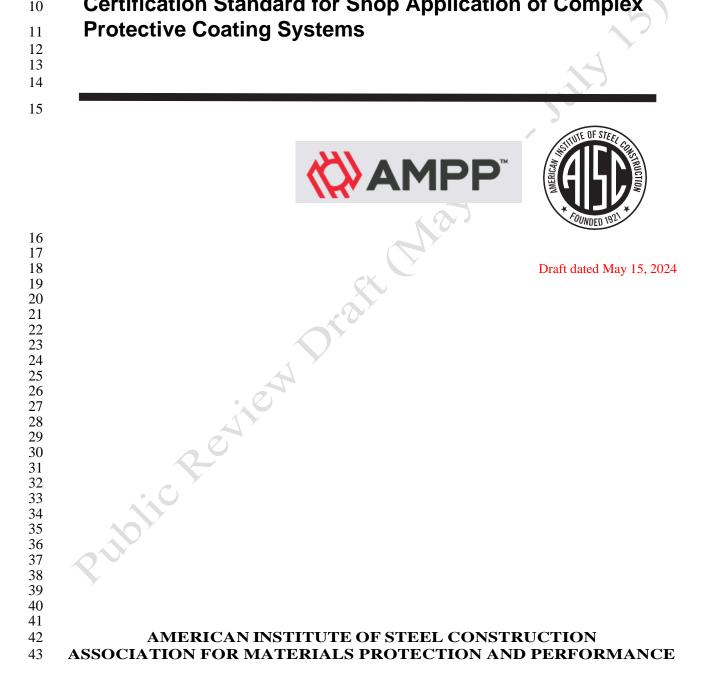
# 9 **Certification Standard for Shop Application of Complex Protective Coating Systems**





Draft dated May 15, 2024



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67			DTECTIVE COATING SYSTEMS
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# 166 **1. Purpose**

167 The purpose of this Standard is to confirm to owners, the design community, and the construction industry that a Firm 168 certified<sup>1</sup> to this Standard has knowledgeable personnel and the organization, experience, procedures, and equipment to provide 169 surface preparation and application of complex painting systems in a shop facility in accordance with contract specifications.

170 Independent of the quality-focused purpose that is uniformly applicable to all Firms certified to this Standard, Firms will be 171 labeled with one of three shop descriptors to communicate the basic description of their facilities. Owners, the design 172 community, and the construction industry requiring certification to this Standard may choose to use the shop description label 173 as part of qualification criteria for shop painting facilities. The shop descriptors are defined descending inclusive but not 174 ascending inclusive. For example, a Firm described as Enclosed also meets the description for Covered and Open. A Firm 175 described as Covered also meets the description for Open, but does not meet the description for Enclosed. Firms in any shop 176 descriptor shall provide evidence of proper operating procedures and maintenance records of equipment, and evidence of 177 proper coating storage and handling. All contract requirements shall be met, regardless of shop description. Specifiers who require certification to this Standard should evaluate the Firm's capacity to complete a specific project independently. 178

# Enclosed Shop

An enclosed shop is a facility, enclosure or building (four continuous walls or partitions to grade or floor with a roof) at the firm's location for certification where surface preparation, coating, curing, and coating storage are conducted in a controlled environment with fixed or portable ventilation systems. Ambient conditions such as temperature, humidity, dew point and airborne contaminants are controlled and maintained to meet contract requirements. The work environment is protected from adverse outdoor weather conditions and outdoor airborne contaminants, so that the surface preparation, coating, and curing activities are not jeopardized.

# 186 Covered Shop

187 A covered shop is located at a site at the firm's location for certification with a roof but is not required to have walls, heating, 188 or humidity control. Surface preparation, coating, and curing activities are performed under ambient conditions with fixed 189 or portable ventilation systems. The structure provides limited protection from exposure to outdoor weather and airborne 190 contaminants. Coating storage areas have either fixed or portable heating or cooling equipment. A method of control for 191 this shop descriptor may be to suspend coating operations until ambient conditions are acceptable.

### 192Open (Exposed) Shop:

An open shop is a permanent or semi-permanent site at the firm's location for certification open to all ambient conditions.
 The area is exposed to outdoor weather conditions and airborne contaminants. The site provides no controls of temperature,
 humidity, or ventilation in the blast or coating areas. Drying and curing of coated items takes place under ambient conditions.
 Coating storage areas have either fixed or portable heating or cooling equipment. A method of control for this shop
 descriptor may be to suspend coating operations until conditions are acceptable.

# 198 **2.** Scope

199This Standard describes requirements for certification of firms that apply complex painting systems as defined in this200Standard.

201 The requirements of this Standard are applied to the quality management system of a certified Firm independent of 202 individual project requirements for Certification to this Standard. The coating quality management system of a Firm, not its 203 products, is certified. Certification to this Standard is neither an inspection nor an endorsement of product, surface preparation, 204 or coating application. The Standard includes all functions and responsibilities that apply to surface preparation and coating in 205 a shop environment for new steel metals, or for steel metals which has have been previously coated and blast-cleaned and is 206 are free of hazardous paint-coatings (lead, chrome, cadmium, arsenic, etc.) when it arrives at the shop. The scope of this 207 Standard does not include design, fabrication, manufacture, erection, surface preparation and application of coating in the field, 208 metallizing or galvanizing, powder coating, anodizing, or compliance with safety (OSHA) and environmental (EPA) environmental, health, and safety regulations. The re-painting (including surface preparation) of previously coated items 209 210 returned to the Firm's coating facility for rework is included in the scope of this Standard; however, removal of previously 211 existing coatings is not included in the scope.<sup>2+</sup> Certification to this Standard cannot be shared or transferred to another 212 company or facility without the written approval of AISC or AMPP. The Firm shall have the capability to meet all the 213 requirements of this Standard.

<sup>&</sup>lt;sup>1</sup> This joint standard was initially published by AISC and SSPC: The Society for Protective Coatings, which merged with the National Association of Corrosion Engineers (NACE) to form AMPP. While AISC and SSPC both used the term "certification", AMPP uses the term "accreditation". All references to "certification" in this document shall be considered "accreditation" for AMPP purposes

<sup>&</sup>lt;sup>2</sup> Removal of previously existing coatings <u>containing hazardous materials</u> may fall under the scope of SSPC-QP 2.

214 215 216 217 218 219 220 221 222 223 223 224	3.	<ul> <li>References</li> <li>The Firm shall have the reference documents and standards necessary to provide personnel with the requirements of the work. The following references, <u>at a minimum</u>, shall be readily available to those who have coating program responsibilities. Firms shall possess the current edition of these references and <u>any other</u> references consistent with the requirements of existing contracts.</li> <li>SSPC-PA 1, "Shop, Field and Maintenance <u>Coating of MetalPainting of Steel</u>"</li> <li>SSPC-PA 2, "<u>Procedure for Determining Conformance to Dry Coating Thickness Requirements. Measurement of Dry Coating Thickness with Magnetic Gages</u>"</li> <li>SSPC-VIS 1, "Guide and Reference Photographs for Steel Surfaces Prepared by Dry Abrasive Blast Cleaning"</li> <li>Manufacturer's product data sheets, technical bulletins, and other recommendations for materials in use.</li> <li>ASTM D-3276, "Standard Guide for Painting Inspectors (Metal Substrates)"</li> </ul>
225 226 227	4.	<b>Definitions</b> As used in this Standard, the word <i>shall</i> or <i>will</i> denotes a mandatory requirement. The word <i>should</i> denotes a guideline or
227 228 229		recommendation. The word <i>may</i> denotes an obligation to make a choice. <b>AISC.</b> The American Institute of Steel Construction—one of the two certifying bodies <b>AMPP.</b> Association for Materials Protection and Performance—one of the two certifying bodies.
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230 231		ASTM. American Society for Testing and Materials
231 232 233 234		<b>Complex Coating System.</b> Complex coating systems are defined for the purpose of this standard, as those that require special care in surface preparation, coating component preparation, application control, curing, and in-process inspection. These systems include materials such as zinc-rich, epoxy, and urethane coatings. These are typically multiple-coat systems, although only one or two coats of a multi-coat system may be shop-applied.
235 236		<b>Contract Documents.</b> The documents that define the responsibilities of the parties that are involved in surface preparation and coating. These documents typically include the design drawings, the specifications, special provisions, and the contract.
237		<b>Corrective Action (CA).</b> The action or actions undertaken to identify and eliminate the root cause of a product or process
238 239		nonconformance to prevent its recurrence. Corrective action is not the repair or rework of identified nonconforming product or process to meet specified requirements.
240		Customer. Entity (e.g., the general contractor, owner, or specifier) contracting with the Firm for surface preparation and
241		coating application.
242		Design Drawings. The graphic and pictorial portions of the contract documents showing the design and dimensions of the
243 244		work. These documents generally include general notes, pay item quantities, fabricated item and coating details, and notes associated with specific items or required methods.
245		Documented Procedure. A procedure that is documented in writing or other graphical format. It can include written
246		procedures or instructions, drawings, diagrams, charts, specifications and excerpts of, or references to, appropriate technical
247		standards or codes. Documentation shall:
248		Provide the purpose of the procedure.
249 250		Describe the sequence of steps taken to carry out a particular course of action.
250 251		<ul> <li>Assign responsibilities for completion.</li> <li>Identify management responsibility for review of the procedure.</li> </ul>
252		<ul> <li>Identify quality records that are generated.</li> </ul>
253		Where the term "documented procedure" appears within this Standard, it indicates that the procedure is established,
254		documented, implemented and maintained.
255		Element. A primary section of this standard as shown in the Table of Contents.
256		<b>Executive Management.</b> Executive management is defined as the top company officers responsible for the management
257		and operation of the Certified Firm. Executive management may be defined by the Firm to include this top officer and a
258		management team with these responsibilities.
259		Fabrication or Manufacture. The process of preparation and assembly of individual parts into a shipping piece.
260 261		<b>Firm.</b> The entity that is responsible for surface preparation and coating application in the shop environment. The Firm referenced in this document is the entity being certified.
262 263 264		<b>Nonconformities.</b> Attributes of materials, consumables, surface preparation and coating application (in-process or final) that do not meet contract requirements or the requirements of the Firm's procedure for control of nonconformities (see Section 15).
265		<b>Objective Evidence.</b> Objective evidence is the data supporting the existence or verification of something. In this context,
265		it is evidence that the quality management system is functioning properly. Evidence can be an observation of the
267		performance of a task or creation of physical products; a record, document or procedure; or the result of an interview with
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- 268 one or more employees that demonstrates their understanding of their duties and proper performance of tasks.
- 269 **Owner.** The entity or its authorized representative who has authority to define or accept changes to contract requirements
- and who will be or represents the ultimate owner of the finished/completed product.
- 271 **Procedure.** The sequence of steps taken to carry out a particular course of action.
- 272Quality Assurance. The planned system of procedures and organizational requirements developed and implemented for273the purpose of measuring and assuring compliance with customer requirements and providing confidence that quality goals274are achieved. Quality Assurance encompasses such areas as compliance with project specification technical requirements,275compliance with referenced standards and achievement of customer service goals. Specific functions included in quality276assurance are: determination of quality criteria, establishment of a plan to monitor quality including assignment of quality277control (inspection), determination of acceptance criteria, determination of QC personnel qualifications, oversight (periodic278monitoring) of QC activities, summarizing and reporting quality conformance measurements to management.
- Quality Control (QC). Quality control is the inspection of work. Inspection includes but is not limited to confirming that
   procedures are met; personnel per- forming the work are properly qualified; equipment is appropriate and in acceptable
   working order; and the proper materials are used as well as in compliance with inspection criteria.
- Quality Management System. A system to establish policy and objectives to direct and control an organization with regard to quality.
- 284 **Quality Record.** A specific type of quality document that provides objective evidence of activities performed or results achieved.
- Specifications. The portion of the Contract Documents that consists of the written requirements for materials, standards and
   workmanship.
- 288 Specifier. The entity defining the requirements for sur- face preparation and coating application.
- 289 SSPC. The Society for Protective Coatings one of the two certifying bodies.
- Subcontractor. A coating, fabrication or manufacturing contractor that performs a portion of the Firm's contract work for
   surface preparation or coating application.
- Supplier. A manufacturer, direct supplier or distributor that supplies materials (including but not limited to blast-cleaning abrasives, coatings, and additives) or that provides equipment (including but not limited to blast- cleaning equipment, coating equipment and proprietary buy-out items) needed to fulfill the Firm's contract requirements.
- Visible Coating Defects. Imperfections that may be detected without any magnification. These include but are not limited
   to runs, sags, lifting, chipping, cracking, spalling, flaking, mud cracking, pin holing and checking.

# 297 5. Management Responsibility

The Firm's executive management is responsible for developing and maintaining a quality management system to meet the specific requirements of this Standard and to assure that contract requirements are met.

# 5.1. Policy

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Executive management shall adopt and document a policy defining the Firm's quality goals related to coating operations. The policy shall include the commitment to meeting contract requirements. Executive management shall ensure that the policy is understood, implemented and maintained at appropriate levels of the Firm's organization. The Firm shall document a minimum of one specific measurable goal related to coating application process quality. Executive management shall record and know the current level of that goal.

# 5.2. Direction and Leadership

- The Firm's executive management shall review the Firm's quality management system at planned intervals, but not less than annually.
- Records from management reviews shall be maintained. Management review requirements shall be defined by the Firm and include a specific method to obtain, appropriately assess and analyze, and then report the following:
  - Results of internal and external audits
  - Opportunities for improvement of product quality
  - Need for changes to the quality management system
  - Customer feedback, for example: surveys, letters of recognition, personal interviews, requests for corrective action and complaints
- The level of qualification and training of personnel
- Channels for communication to address and resolve all quality issues including customer complaints
- Effectiveness of means, methods, and practices. Performance measures may include surface preparation and coating process errors, shipping delays, improper treatment of nonconformances, external audit corrective action reports not closed in time, or failure to conduct management review or other meetings in accordance with

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322 323 324 325 326 327 328 329 330 331 332	<ul> <li>established procedures</li> <li>Product nonconformance</li> <li>Results from previous management reviews</li> <li>The output from the management review shall include the record and implementation of any decisions and actions related to: <ul> <li>Improvement of the effectiveness of the quality management system and its processes</li> <li>Improvement of product quality</li> <li>Power agitators</li> <li>Lifting equipment</li> <li>Provisions for loading and blocking</li> <li>Resource needs</li> </ul> </li> </ul>
333 334 335 336	<b>5.3. Resources</b> The Firm shall have the resources needed to achieve conformity to contract specifications. Resources shall include, but not be limited to, those described in the sub-articles of this section. Resources can include coating consultants, technical societies, trade associations, and researchers.
337 338 339 340	<ul> <li>5.3.1. Personnel</li> <li>Personnel responsible for determining inspection requirements, oversight of inspection activities, acceptance criteria and disposition of nonconformities shall be identified. Personnel responsible for coating preparation and application, surface preparation and coating inspection shall also be identified.</li> </ul>
341 342 343 344 345 346 347 348 349 350 351 252	<ul> <li>5.3.1.1. Management Representative for Quality (Quality Supervisor)         Executive management shall designate a management representative or representatives for quality who shall report directly to (or be a part of) executive management. The designated management representative(s) for quality may perform other functions within the company, provided that those functions do not conflict with the quality responsibilities. The designated management representative(s) shall have the ability, responsibility, and authority to:         <ul> <li>(a) Ensure that documented procedures needed for the quality management systems are established, implemented, and maintained in accordance with this Standard.</li> <li>(b) Report to executive management on the performance of the quality management system and any need for improvement.</li> <li>(c) Communicate with external parties on matters relating to the quality management system.</li> </ul> </li> </ul>
352 353 354 355	5.3.1.2. Technical Coatings Representative Executive management shall designate identifies and records the top individual employee based at the facility with technical knowledge of the coating process. This individual shall have a minimum of one year experience in surface preparation and application of complex coating systems or their components.
356 357 358 359 360 361 \$62 363	<ul> <li>5.3.2. Buildings, Workspace, and Associated Utilities         The Firm shall have a location at which surface preparation, coating, and curing is conducted. The Firm shall also provide protection of stored coating materials, blast-cleaning products, and curing products from deterioration or damage.     </li> <li>Regardless of whether the Firm has two distinct areas for cleaning and coating operations, or one single area for the entire coating process, the Firm shall be able to demonstrate methods used to control the ambient conditions in these areas, and prevent surface contamination during the cleaning, application, and curing processes.     </li> </ul>
364 365 366 367 368 369 370 371 372 373 374 375	<ul> <li>5.3.3. Process Equipment The Firm shall own or control coating and blast- cleaning equipment suitable for applying complex coating systems. The required equipment shall be present at the facility and must be operable during the onsite audit at the facility that holds the certification. Equipment shall include, but not be limited to: <ul> <li>Blast cleaning equipment, which includes conventional abrasive blast equipment</li> <li>Power tools or hand tools for surface preparation</li> <li>Compressors, line driers and oil separators</li> <li>Conventional or airless spray equipment</li> <li>Lighting</li> <li>Power agitators</li> <li>Lifting equipment</li> </ul></li></ul>

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<b>3</b> 76	<ul> <li>Provision for loading and blocking</li> </ul>
377	5.3.4. Inspection, Measuring, and Test Equipment
378	The Firm shall control and have located at their facility operable equipment for inspecting, measuring and
379	testing for surface preparation, coating application, and curing, and for verifying the calibration of measuring
380	equipment in accordance with Section 14.
381	Surface preparation and application measuring, or evaluation equipment shall include equipment in good
382	working order that provides a means to measure:
383	Surface profile
384	<ul> <li>Surface cleanliness (conformance to specified surface preparation standards)</li> </ul>
385	Surface temperature
386	Ambient conditions (air temperature, relative humidity, dew point)
387	<ul> <li>Wind direction/speed (if coating in an area exposed to the wind)</li> </ul>
388	<ul> <li>Coating temperature</li> </ul>
389	Wet film thickness
390	Dry film thickness
391	5.4. Document Requirements
392	The following is a list of required documents for the Firm's quality management system. These documents shall be
393	maintained within a quality manual or within other appropriate systems in the Firm.
394	5.4.1. Organizational Chart
395	The organizational chart shall show lines of authority within the organization as well as define positions and
396	reporting relationships. At a minimum, the positions that are responsible for coating preparation, application,
397	<u>curing</u> , surface preparation, coating inspection, purchasing, inventory and the management of those functions
398	shall be identified.
399	5.4.2 Job Descriptions Qualifications and Biographical Information
399 400	5.4.2. Job Descriptions, Qualifications, and Biographical Information
400 401	The Firm shall document and maintain job descriptions and qualifications and a brief summary of relevant experience for key personnel. Key personnel shall include, at a minimum, the following functions: management,
401	purchasing, quality control, surface preparation, application and inspection. Responsibilities and authorities for
402	positions that manage these functions shall be defined.
403	Qualifications and biographical information for key positions shall include, at a minimum: name, titles, years of
404	experience performing complex coating operations, internal or external training, and professional certifications
406	and registrations.
407	5.4.3. Facility Plan
408	A facility plan detailing the general layout of the sur- face preparation, application and curing areas as well as
409	general location of equipment critical to production shall be documented and maintained.
410	5.4.4. Equipment List
411	An equipment list showing the Firm's equipment used for cleaning, surface preparation, coating mixing and
412	application, and material handling shall be documented and maintained.
413	5.4.5. Project List
<b>4</b> 14	An up-to-date project listing that shows a representative sampling of the most current projects within the last
415	three years shall be documented and maintained. This list shall demonstrate the knowledge level of the Firm by
416	listing the:
417	Project name
418	<ul> <li>Project size (e.g., tons, square feet, etc.)</li> </ul>
419	<ul> <li>Dates work was performed</li> </ul>
420	<ul> <li>Surface preparation (e.g., SSPC-SP 5, SP 6, SP 7, SP 10)</li> </ul>
420	<ul> <li>Coating system information (e.g., three coat epoxy or two coat urethane).</li> </ul>
422	Firms seeking initial certification (or re-certification after a lapse in certification) to this Standard shall
423	demonstrate an acceptable level of compliance to the Standard during the audit on existing work in-house, on a
424	test panel similar to that detailed in ASTM D-4228, or on a demonstration piece or pieces that appropriately
425	reflect the nature of the proposed work as approved by the qualifying agency.
426	6. Contract and Project Specification Review and Communication

- 427 The Firm shall document and implement a procedure for contract and project specification review. The review shall identify 428 and record the specific project requirements, determine, and plan shop actions to accomplish them, and distribute information 429 to the responsible individuals throughout the organization. This review shall consider all issues that affect the Firm's capability 430 to perform the work.
- The procedure shall define the method for review of the original contract documents, revised contract documents, and
   changes received through clarification (e.g., requests for information or other sources) to assure that the Firm fully understands
   and can satisfy the contract requirements.
- The procedure shall also define how the Firm documents, communicates, and resolves identified need for additional contract information and conflict between contract documents and manufacturers' recommendations. The procedure should shall direct that in the event of a conflict between contract documents and manufacturer<sup>2</sup>s recommendations, the Owner shall be notified in writing and, unless directed otherwise in writing, the requirements of the contract documents shall prevail.
- The record of contract review can include technical summaries, signoffs, change orders, schedules, and allocation of adequate resources. The record shall show the consideration by management, purchasing, coating process control, inspection, quality assurance, and quality control functions. The record will also show other critical project requirements to consider that, if missed, would have a major impact on project quality.

# 442 **7. Coating System Communication**

- 443 Written documents (e.g., drawings, travelers, or quality plans) shall be used to communicate throughout the organization:
- Surface preparation (including specification of surface finish),
- Coating type
- Dry film thickness requirements
- Step backs
- 448 Masking

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• No-coating or reduced-DFT zones

# 450 8. Document and Data Control

The Firm shall document a procedure to control the Quality Manual; contract documents, drawings and changes; documented procedures required by this Standard; and other documents affecting coating quality. This procedure shall address the following elements of control:

### 8.1. Review and Approval

Documents affecting coating quality shall be reviewed and approved by authorized management. Revisions to these documents shall be reviewed for adequacy and approved by the same function and level that authorized the original document. At a minimum, the result shall be agreement between the documents and the actual methods, procedures and work practiced by the Firm. Management shall establish the frequency and requirements for review and the updating of these documents.

### 8.2. Revision Control

The revision status of the document shall be clearly identifiable. There shall be a method for monitoring and identifying the latest revision, location, and how changes are identified from the previous revision.

### 8.3. Access

Procedures and documents pertinent to an area of operation or management shall be available and readily accessible to all personnel responsible for performing work affecting coating quality.

### 8.4. Obsolescence

Controlled documents that are obsolete shall be marked, segregated, destroyed or otherwise prevented from inadvertent use.

### 469 **8.5. Transmittal**

A system shall be established to track the distribution of drawings, documents and specifications affecting the quality of surface preparation and coating to owners, customers, subcontractors and suppliers.

### 8.6. Customer Requirements

The Firm shall document a procedure to receive and document customer requirements as well as changes originated by the Firm as they occur throughout the surface preparation and coatings application process. The system shall include records (e.g., logs, files or master lists) that show receipt, incorporation, issue and distribution of contract drawings, specifications, technical requirements and other pertinent data by the firm as well as the distribution to all necessary departments and personnel at the Firm's facility and necessary external organizations, subcontractors or suppliers.

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#### 478 9. Control of Quality Records

479 The Firm shall establish and maintain a documented procedure for identification, collection, storage, maintenance and 480 disposition of quality records that indicate the quality of coating (as described in the sub-elements of this element.) Contract 481 documents and records of clarifications or variations in contract technical documents shall be maintained. Procedures for 482 protecting the integrity of contract documents and quality records shall be in place.

#### 483 9.1. Storage

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484 Quality records shall be stored and retained in a way that enables retrieval and provides a suitable environment to 485 prevent damage, deterioration or loss.

### 9.2. Retention

487 Retention times shall be established and recorded for records retained for any purpose related to the quality of surface 488 preparation and coating application. The retention periods shall be at least long enough to permit evaluation of the records 489 and until final acceptance by the  $\Theta$  where, or longer if stipulated by the contract documents. The Firm shall make quality 490 records available for the customer's and/or owner's review and evaluation during the retention period.

### 491 9.3. Minimum Required Quality Records 492

- Contract document review
  - Contract clarifications (RFIs)
- . Documented training
- 495 Internal audit record
  - Certificate of Conformance for system com- ponents
  - Oualification and ongoing evaluation of sub- contractors
- 498 Qualification and ongoing evaluation of sup-pliers
- 499 Requests (and responses to requests) for deviation from contract requirements (DFSs)
- 500 Surface preparation records
- 501 Application records
- 502 . Documentation of nonconformities
- 503 Waivers from the owner for nonconforming product
- 504 Corrective action as defined in Section 16
- 505 Final inspection
- 506 Management Review records

#### 507 **10.** Purchasing Documents

#### 508 10.1. Purchasing

509 The Firm shall document a procedure to ensure that coating subcontractors, purchased products, materials and services 510 conform to contract requirements (as described in the sub elements of this element). The responsibility for the quality of 511 the subcontracted product remains with the certified Firm. Purchase orders, manufacturers' product data sheets, and records of the initial qualification and subsequent periodic evaluation of subcontractors and suppliers shall be maintained. 512

#### 513 **10.2.** Purchasing Data

- The Firm shall clearly describe subcontracted work and the purchased products, materials and services ordered in purchasing documents. This shall include, but not limited to:
  - The type of service, material and other unique identification
  - The applicable specifications, drawings, process requirements, inspection instructions and any witness points
- **Delivery** instructions
- Certificates of Compliance, Conformance, or Analysis
- Coating manufacturers' product data sheets (for coating products)
- $\mathbf{\cdot}$ Testing requirements as applicable

### **10.3. Evaluation of Subcontractors**

The Firm shall evaluate and select subcontractors on the basis of their ability to meet:

- Subcontract requirements
- **Project requirements**
- Specific inspection requirements.

When this Standard is required by the contract documents, the selected subcontractor shall have this certification as well.

#### 529 **10.4.** Qualification and Evaluation of Suppliers

530 Firms shall qualify and evaluate suppliers using a suitable method defined by the Firm. The method employed should 531 include consideration of these qualification and evaluations means of:

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- 532 Contract documents 533
  - Consistent ease of application (applies to suppliers of coating)
- 534 Curing time (applies to suppliers of coating)
- 535 Delivery 536
  - . Product quality
    - Customer or owner preference
      - Availability and suitability of the supplier's technical support staff

539 The frequency of periodic evaluation shall be established in the purchasing procedure. Records of the evaluation of 540 suppliers and subcontractors shall be maintained.

#### 541 11. Material

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#### 542 11.1. Container

543 Material identification on the coating container shall be identified as a minimum by color (pigment description and 544 federal standard number, or manufacturer's number), lot/batch number, ID/stock number, and quantity of coating in 545 container, date of manufacture and manufacturer's name and address.

#### 546 11.2. Storage

Materials shall be stored in protected areas under conditions (including temperature) per manufacturers' recommendations. Coating with expired shelf life shall be segregated from current material or specifically marked as "expired" by the Firm. Mate- rials with expired shelf life are nonconforming and treatment is defined in the Procedure for Control of Nonconformities required by this Standard.

#### 551 **11.3.** Certificate of Conformance for Coating - Requirements

552 This quality record shall validate that the specific batches of coating and thinner or reducers satisfy the contract 553 documents and recommendations on the manufacturer's product data sheets. This includes the components provided by 554 the coating manufacturer such as the vehicle, catalyst/activator, and zinc dust, and those supplied by the shop such as 555 thinner. Certificates of Conformance shall address requirements established by the coating manufacturer and applicable 556 contract documents including composition and testing for the specific coating.

At a minimum, the Certificate of Conformance issued by the manufacturer on the manufacturer's stationery shall contain:

- The name of the manufacturer
- The product name
  - The batch number
- The date of the manufacture
  - A statement that the product complies with the specifications contained in the manufacturer's product data sheet based on applicable test methods
    - The Certificate of Conformance shall be retained by the Firm as part of its quality records.

#### 566 **12. Process Control**

567 The Firm shall document and follow procedures necessary to produce a consistent acceptable level of quality of the required 568 coating process, including surface preparation, coating application, curing, and equipment maintenance.

#### 569 **12.1. Surface Preparation**

- Surfaces to be coated shall be prepared and cleaned in accordance with contract documents, coating manufacturer recommendations, and other nationally or internationally recognized standards or guidelines.
  - Procedures shall be effective in controlling open- nozzle abrasive blast-cleaning and other airborne materials to the degree that the quality of other coating application or curing operations is not affected. (Also see Section 5.3.2.)

#### 574 12.2. Coating Mixing and Application

The mixing and application of coating shall be in accordance with contract documents and the coating manufacturer's recommendations. The procedure shall be effective in demonstrating that:

- Required conditions are maintained during mixing and application;
  - Coating areas are free of air-blown dust, blast media, or other debris and contaminants that can be detrimental to the quality of the coating during application;
- Required areas are masked to protect no-coating areas.

# 12.2.1. Application Records

- As part of the application process for com-plex coating systems, the following shall be recorded for each coat at a minimum:
  - Verification of conforming surface condition

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Verification of required surface and coating temperature 586 Coating product applied (e.g., name, number, color) 587 Shelf life expiration date 588 Coating batch numbers from base and any mixed components 589 Ambient temperature, relative humidity and dew point at time of application 590 Verification that the coating (prior to application) is free from visually evident defects 591 Verification that the paint was properly proportioned, thoroughly mixed and properly agitated (if required) 592 prior to application 593 Thinner/reducer added (quantity, and type, and batch number) 594 Induction (sweat-in) time period (beginning and ending) where applicable 595 Verification that the coating was mixed and applied within the manufacturer's specified pot life 596 Coating application equipment used, including pressure, coating spray gun type and tip size as applicable 597 Period of time elapsed since application of previous coat in multi coat systems. 598 Start time and finish time 599 Dry film thickness (DFT) 600 **12.2.2.** Transfer of Markings 601 Pertinent piece marks shall be properly transferred and heat numbers shall be transferred when required by 602 contract documents. 603 12.3. 12.2.2 Equipment 604 12.3.1. Function 605 All facilities and equipment (e.g., lighting, blasting and spraying equipment, air and particulate handling, etc.) shall be functional and adequate for performance of the work. 606 607 **12.3.2. Preventive Maintenance** A documented preventative maintenance procedure shall be implemented for major equipment, including but 608 609 not limited to: 610 Blast cleaning equipment, which includes nozzle blast equipment, centrifugal blast equipment, and dust 611 collectors 612 Compressors, line driers, and oil separators, 613 Conventional or airless spray equipment 614 Lifting equipment 615 13. Inspection and Testing 616 The Firm shall document a procedure for inspection and testing activities in order to verify that the product quality meets the 617 requirements of the contract documents. The Firm shall establish in the procedure an inspection plan to assure contract 618 requirements are met. This plan shall be adjusted at any time when the required quality level is not met. The inspection 619 procedure shall include assignments of inspection duties, showing the required inspection and testing, and the required records 620 to meet the contract requirements. 621 The Firm shall conduct 100% inspection for visible coating defects. At a minimum, the Firm shall conduct dry film thickness 622 measurement in accordance with SSPC-PA 2, unless otherwise specified in the contract documents. The sampling plan should 623 identify the unique problem areas created by the part or piece geometry. The Firm shall enforce its procedures for control of 624 nonconformities (see Section 15) when product is found nonconforming. 625 13.1. Assignment of Inspection of Surface Preparation and Application of Coating 626 Inspectors shall be assigned on the basis of their qualifications to perform inspections of coating systems. 627 Production personnel can be assigned to inspection duties under the following conditions: 628 • They are trained both in knowledge and practice of proper inspection methods and acceptance criteria specified 629 for the material they are inspecting. This capability can be demonstrated by their knowledge of the acceptance 630 criteria for the part of the process for which they have inspection responsibility. 631 They are aware of and have adequate time to perform their inspection responsibilities. 632 Production personnel shall be capable of inspecting their own work as an in-process inspection, however, that 633 inspection cannot be accepted as the final inspection for product conformity. Their inspections are monitored by qualified personnel. Production personnel can perform final inspection of the 634 635 work of others, provided they are properly trained, and their work is monitored by QC (another QC qualified 636 inspector or QC management.)

#### 637 **13.2. Inspection Records**

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638 Records shall be maintained for complex coating systems showing what parameters were inspected, who performed

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- the inspections, the date of inspections, what pieces were inspected, and disposition of any nonconformances. The Firm
  shall document every final complex coating inspection that is conducted. Documentation requires retrievable records
  that are retained for an appropriate period related to contract requirements (see Section 9). The scope of the final coating
  inspection is per the Firm's plan for meeting the minimum requirements (see Section 13), and which may be dictated by
  contract requirements. Inspection reports and test results shall be consistent with customer and owner requirements. At
  a minimum, the following inspections shall be recorded:
  - Surface Preparation (degree of cleanliness achieved; surface profile achieved; condition of surface immediately prior to beginning coating application)
  - Dry film thickness (DFT) including any specific data required by SSPC-PA 2 or contract documents.
  - Visual inspection for visible coating defects (recording by exception only does not meet this requirement)
  - DFT gage accuracy verification record (in accordance with SSPC-PA 2)

# 650 14. Verification of Accuracy of Inspection, Measuring, and Test Equipment

Verification of accuracy shall be per manufacturer's recommendation or contract documents. The verification method shall
 be documented and shall address the acceptance criteria used to verify that gages are reading accurately, and what happens
 when a gage is found not to be reading accurately. The Firm shall describe what measures and evaluations are in question for
 items that were inspected with the gage determined not to be reading accurately.

The only equipment for which verification of accuracy is required for this standard is the gage used to measure dry film thickness (DFT). The gage to measure wet film thickness shall be included if any of the Firm's contracts or product manufacturers recommendations use this measurement option as the final acceptance of the coated surfaces. The verification of accuracy of the DFT gage shall be determined according to Section 3 of SSPC-PA 2 using a standard (shims or test blocks) that are traceable to a national standard.

# 660 15. Control of Nonconformities

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The Firm shall document a procedure to provide for disposition of nonconforming surface preparation and coated product,
 including identification, segregation, evaluation, repair or disposal, and notification to the functions concerned. This procedure
 shall ensure that coated product that does not conform to contract requirements is prevented from reaching the customer.

The procedure shall define responsibility for review and disposition of nonconforming product and shall identify qualifications required for that responsibility. The disposition of nonconforming product may be:

- Reworked
- Repaired
  - Used as is (after more detailed analysis or acceptance by the Firm's engineering or management, provided contract requirements are met)
- Owner-approved nonconforming product
- Scrapped.
  - Repaired or reworked product shall be re-inspected in accordance with the drawings, specifications, and project requirements. Where **O** wner approval is required, it shall be documented.

Materials with expired shelf life are nonconforming. Such materials may be "used as is" with authorization from the manufacturer as described in Section 5.1.5 of SSPC-PA 1, "Shop, Field, and Maintenance Painting of SteelCoating of Metal." The manufacturer's extension of the shelf life is evidenced by a replacement Certificate of Conformance. Alternatively, materials with expired shelf life may be used as "owner-approved nonconforming product" with documentation of approval from the Owner. Records shall be kept of the nonconforming materials and pieces affected, the nature of the nonconformance, the disposition selection, authorization, and inspection results.

# 680 **16. Corrective Action**

681The Firm shall develop a documented procedure for corrective action. Any corrective action taken shall be to the degree682appropriate to the magnitude of problems and commensurate with the risks to product quality.

The corrective action procedure shall include periodic review of records or summaries of nonconformities and of internal and external quality audit reports for determination and initiation of corrective actions. Corrective action shall be applied when:

- There is a nonconformity that is repetitive in nature. This can be identified by periodically reviewing nonconformance reports or summaries for negative trends.
- Process nonconformities are found during the internal and external quality audits indicating that the quality management system may not be implemented and functioning as stated in the quality manual.
- Nonconformance with the quality management system is found during the day-to-day execution of the system.
- Nonconformance is unacceptable due to cost or severity.
- A customer complaint has been received.

# The corrective action procedure shall address these steps:

693 1. Document a corrective action request (CAR) that includes the nonconformity to be addressed by the Corrective Action

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696 2. Assign responsibility and establish a timeframe for the response to a CAR. Investigate and document the scope of the non- conformity, root causes, and measures taken to bring a nonconforming 697 3. 698 product or process into conformance with specified requirements and list the actions to be taken to prevent recurrence. Communicate the CAR and resolution to the management team and appropriate members of the organization. 699 4. 700 Follow up the corrective action taken with periodic monitoring to assure the corrective action is implemented and is 5. 701 effective. 702 17. Handling, Storage, and Delivery of Product and Materials 703 Coated product shall be handled, stored, loaded, and prepared for shipment to prevent damage and deterioration. 704 **18.** Training 705 Personnel involved in application and surface preparation shall receive initial and continuing (as defined by the Firm) 706 documented training appropriate for their job functions as well as in inspection methods and quality acceptance criteria. 707 Training shall be conducted by a qualified external source or delivered in-house by a qualified internal person. Qualification 708 of trainers shall be documented. 709 Training shall cover the key issues of the subject and be documented with a record of the topics discussed, the course 710 administrator, trainees in attendance, measurement of trainee comprehension and the training dates. The course curricula shall 711 relate to the subject and cover the key issues of the subject. 712 **18.1.** Qualification and Training of Production Personnel 713 Production personnel shall demonstrate and be capable of inspecting their own work as an in-process inspection. The 714 Firm shall implement a written program to: Assess the skills and general training needs of newly hired craft workers and qualify them for their assigned tasks 715 716 Verify the qualifications of existing craft workers Train inexperienced craft workers (trainees) as necessary 717 718 Evaluate the performance of craft workers at least once per calendar year and provide additional training as • 719 necessary 720 Ensure compliance with contract specific worker training/qualification requirements, including 721 Train in the use of new equipment and use of materials not previously applied 722 18.2. Qualification and Training of Inspection Personnel 723 Personnel involved in inspection of surface preparation and coating application and curing shall be qualified by 724 training and experience as defined by the Firm. Experience shall include the inspection of complex coating systems 725 applied on a variety of projects. They shall be familiar and proficient with their responsibilities, the use of inspection 726 equipment and the inspection procedures. The basis for qualification of inspectors for coating processes shall be 727 documented and shall include experience and training in surface preparation and coating application and in inspection 728 and testing of these processes. The competency of inspectors shall be assessed and then documented.<sup>32</sup> The competency of inspectors without experience or inspectors at new Firms shall be documented. Qualification standards and 729 730 certifications granted by recognized industry organizations can be used to establish the basis for qualification. 731 Inspectors shall be trained in the inspection tasks they will perform. Training for inspectors may shall be provided and 732 documented by either qualified in-house instructors or by qualified external sources. At a minimum, tThe training shall 733 include these "body of knowledge" items as described in ASTM D-3276. 734 Surface Preparation (mill scale; surface profile; chemical cleaning; solvent vapor cleaning; hand and power tool 735 cleaning: abrasive blast cleaning; pressurized water cleaning; steel surfaces, galvanized surfaces) 736 Coating Storage and Handling (storage of coating and thinner; mixing; thinning; initial samples of coating and 737 thinner: heating of coating) 738 Weather Considerations (drying; low temperture; high temperature, moisture; wind) 739 Coating Application (residual contaminants; quality assurance; film defects; brush application; roller application; 740 spray application; miscellaneous methods; rate of application) 741 Additional Considerations (ventilation; shop coat repair; coating schedule; recoat time; coating system failure) 742 Inspection Equipment (general; surface profile gage; adhesion of existing coating; portable pull off adhesion; drying 743 and curing times; thermometers; relative humidity and dew point; coating consistency cups; weight per gallon cup; 744 wet film thickness; interchemical gage; notched gage; dry film thickness gages; non destructive film thickness 745 gages; magnetic type gages; current type gages; holiday detectors; Tooke gage;

authorized to issue a CAR and initiate the corrective action process.

and the requirement that has not been met. The corrective action procedure shall define the functional positions

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<sup>&</sup>lt;sup>3</sup> It is recognized that those performing final inspection may have received training prior to the requirement for documentation of training that is now part of this standard. To comply, the Firm's management shall document a review of the qualifications of current inspection personnel for implementation of the quality management system. Subsequent required periodic training shall be documented.

# 746 747 Comparison of Surface Preparation (specifications)

Inspection Checklist

#### 748 **19. Internal Audit**

749 The Firm shall perform an internal audit of the coating process, procedures and all the elements of this Standard at least once 750 a year. A qualified individual, independent of the function being audited, shall perform the audit. Internal audits and their 751 results shall be recorded and include any corrective actions that are realized as a result of the audits. Internal audits shall be 752 effective at identifying issues requiring corrective action.

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